

MAKERERE UNIVERSITY

OFFICE OF THE ACADEMIC REGISTRAR

Freshers' Joining Instructions

ACADEMIC YEAR 2024/2025

INFORMATION, POLICIES, PROCEDURES AND REGULATIONS FROM ORIENTATION TO GRADUATION

www.mak.ac.ug



MAKERERE UNIVERSITY



Makerere University Main Campus

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Vision

To be a thought leader of knowledge generation for societal transformation and development.

Mission

To provide transformative and innovative teaching, learning, research and services responsive to dynamic national and global needs.

Core Values

Accountability

Staff, students and by implication the institution will uphold ethos that meet the expectations of the different stakeholders

Professionalism

Staff and Students will adopt work ethics that demonstrate competence and capacity to generate results to the expected institutional, national, international and discipline specific standards

Respect

Staff and students will conduct themselves with due regard and consideration for the rights of others.

Integrity

Staff and Students will uphold ethical values that will ensure that they do the right thing in all circumstances

Inclusivity

Makerere will be an equal opportunity institution that embraces diversity to achieve maximum potential without discrimination

Motto

We Build for the Future

Makerere University Anthem

Chorus

Makerere, Makerere, We build for the future, The Great Makerere Great, Great and Mighty, The walls around thee Great, Great and Mighty, The gates beside thee X4

(1)

From East and West, From North and South All voices singing, Arise Makerere Rise up and rise, High up and high All voices singing Arise Makerere

(2)

Do not forget, Through all the years Those who have gone through the gates of Makerere Give them the pride, Give them the joy Oh! To remember, The gates of Makerere

(3)

Those who here be, Seek ye the truth Build for the future,

The great Makerere Those here have been, Those here will be Build for the future, The Great Makerere



MAKERERE UNIVERSITY

MESSAGE FROM THE VICE-CHANCELLOR

Dear Fresh Student,

I welcome you all to Makerere University, a great institution that has for the last over 100 years been at the forefront of training quality human resources for Uganda, Africa and the world at large. We are confident that the choice of Makerere as your University will be both rewarding and fulfilling during your stay.

Our Centenary celebrations were an opportunity to reflect on our journey through activities such seminars as public lectures, and conferences, homeа coming dinner, alumni events across the globe and others. To commemorate this milestone in perpetuity, H.E. President Yoweri Kaguta Museveni commissioned a magnificent monument of a flying

crane right at the entrance of the Freedom Square on 6th October 2022.

This monument will forever symbolize both Makerere University's 100 years of impactful service to humanity and readiness to soar even higher as we embrace the next century.

Makerere University is right from the onset your land of opportunity. Those who have gone before you have benefited from this opportunity with both hands, laid a firm foundation for their careers and established life-long networks that have continued to shape their lives long after their graduation. We boast of over 300,000 prominent alumni spread across the globe.

University The Management is committed to providing an environment that is conducive academic. to vour spiritual, professional, social, cultural and sporting progress. I encourage you to maximally utilize the facilities, sporting actively recreational participate in activities and student welfare services. In addition, the University runs a Counselling and Guidance Centre, whose services can also be accessed virtually, to cater for your psycho-social needs and wellbeing.

Everything that we do here is geared towards preparing you to fulfill this noble role, including our education curriculum which promotes discipline-specific, classroom-based teaching and learning, research and internship learning, plus community service and peer education.

The university is a place of ideas. I urge you to immerse yourselves in the various opportunities to turn your brilliant ideas into various innovations, particularly through the Makerere Innovations Hub. This is how you learn to excel.

I encourage you to rise up to the task of being problem-solvers. Through the knowledge you will acquire, skills that you will attain, and the networks that you are going to build, you should be the champions in contributing ideas to alobal challenges poverty, inequality, such as climate change, environmental degradation, peace and iustice, gender and women empowerment, to mention, but a few. I am confident that you are ready to meet this challenge and take advantage of the many opportunities that Makerere will advance you. You can achieve all these if you put your trust in God, respect your parents and professors and remain focused on your mission.

I wish you all good health and God's favor as you embark on your academic journey.

Professor Barnabas Nawangwe VICE-CHANCELLOR

MESSAGE FROM AG. DEPUTY VICE-Chancellor (Academic Affairs)

Dear Students; Class of 2024/2025

We are delighted that you have chosen Makerere University as you enter the next phase of your journey of intellectual growth, self-discovery and personal development. You have chosen very well! Your energy and excitement will enrich our vibrant campus life for the next years.

You are joining a 100-year old University with a long history and well-entrenched culture and tradition of academic excellence and of nurturing exceptional intellectual talent of young people like you.

You are joining us at a time when higher education is undergoing rapid and dramatic transformation. We live in an era when knowledge is growing

in importance in addressing the world's most pressing problems, technology when promises wondrous possibilities both profound dislocations, and when global forces increasingly shape our lives and work, when traditional intellectual fields are shifting and converging, and when public expectations and demands of higher education are intensifying.

We want you to achieve your academic and personal potential, to develop networks of friends, new interests and life skills. In order to achieve this we recommend that you work hard; find time to relax; and make use of the support services that are available to you. It is therefore critically important that you take time to familiarize yourself with the materials in this manual. We pledge to create an intellectually and socially vibrant environment. provide the resources, focused leadership for you to achieve your dreams. In you, I see vibrant young people with a lot of energy and enthusiasm. I hope that you will use the energy you have to your best for the benefit of yourselves and humanity. We want you to thrive and succeed here, academically, socially and personally.

Finally, I wish you an exciting, rewarding, challenging and stimulating time at this University, which will be the start of what I hope will be a lifelong experience as members of Makerere University. However, just like in any other urban city take great care of your personal security while in Kampala; we shall play our part.

We offer you our very best wishes for every success during your time at Makerere University and we look forward to seeing your smiling faces during our daily walks on our beautiful campus! We Build For the Future".



Professor Buyinza Mukadasi (PhD)

AG. DEPUTY VICE-CHANCELLOR (ACADEMIC AFFAIRS)



The Academic Registrar, Prof. Buyinza Mukadasi, addresses Freshers at the 2023/2024 Freshers Orientation briefing at the Freddom Square, Makerere University

SCHEDULE OF SEMESTERS FOR 2024/2025 ACADEMIC YEAR

- The Duration of a Semester is Seventeen (17) Weeks
- The duration of a Recess Term is Ten (10) Weeks
- University Examinations shall normally be conducted in the last two weeks of each Semester.
- The Academic Year 2024/2025 will be conducted according to the following schedule:

(a) The Orientation week	Saturday 03 rd August, 2024 to Friday 09 th August, 2024	(7 days)
(b) Semester One	Monday 12 th August, 2024 to Saturday 16 th November, 2024	(17 Weeks)
(c) Semester One (Examinations)	Monday 18 th November, 2024 to Saturday 07 th December 2024	(3 weeks)
(d) Semester One (Holidays)	Saturday 07 th December 2024 to Saturday 18 th January 2025	(2 weeks)
(e) Graduation Week	Monday 13 th January, 2025 to Friday 17 th January, 2025	
(f) Semester Two	Saturday 18 th January, 2025 to Saturday 17 th May , 2025	(17 Weeks)
(g) Semester Two (Examinations)	Monday 28 th April, 2025 to Saturday 17 th May 2025	(3 weeks)
(h) Recess Term	Sunday 17th May, 2025 to Monday 26th July 2025	(10 Weeks)

FRESHERS' ORIENTATION



FRESHERS ORIENTATION

First vear students (Freshers) tradition given are by an acclimatization period of normally one week which is referred to as the Orientation week. The freshers report on campus one week earlier than the continuing students and during this week they are introduced to the key facilities in the University as well as other important aspects of life at the University.

Schedule of Semesters for Academic Year 2024-2025

ORIENTATION WEEK:

Saturday 03rd August, 2024 to Friday 09th August, 2024 (7 days).

Getting used to a new place can be pretty daunting, but that is what orientation week is all about; getting to know your surroundings, meeting students and staff members. This makes you feel comfortable enough to hit the ground running when the semester starts. It is a great chance for you to familiarize yourself with the university.

activities is Programme of contained in this magazine and freshers are expected to follow it strictly. During this week, arrangements are made to enable the freshers meet and be addressed by Key Officers, such as: The Academic Registrar, University Secretary, University Bursar, Dean of Students, Director of the University Hospital, University Counsellors, Principal Tutor, University Chief Games Security Officer, Wardens and Student I eaders who welcome the students

Arrangements are also made to enable the freshers acquaint themselves with such key facilities at the University like the Library, University Hospital, Games and Recreation facilities etc. Freshers are expected to take advantage of the week to survey and acquaint themselves with the general campus lay out. Another major activity during the orientation Week is registration.

All freshers must ensure that they are registered first centrally and then with each of their respective Units/Departments.

Orientation Events



SATURDAY 03rd AUGUST, 2024

Resident Freshers report to their respective halls of residence or private hostels by 5:00pm. It's the responsibility of each student to make his/ her own travel arrangements to the university or private hostel.

MONDAY 05TH AUGUST, 2024

All freshers shall report to the Freedom Square for a meeting with the university officials at 08:00 am.

Programme for the Day

8:00am – 12:30pm | Address from the following University Officials:

- 1. Guild President
- 2. Deputy Registrars
- 3. Dean of Students
- 4. Director University Health Services
- 5. Director Counseling and Guidance Centre
- 6. The Principal Games Tutor
- 7. The University Bursar
- 8. The University Chief Security Officer
- 9. Director DICTS
- 10. The Academic Registrar
- 11. School Registrar MUBS

College Orientations for Freshers will be conducted at the Colleges/ Schools from Tuesday 06th August, 2024 to Friday 09th August, 2024.



Academic Calendar for 2024/2025 Academic Year

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SEMESTER ONE: Monday 12th August, 2024 to Saturday 07th December, 2024

SEMESTER TWO: Saturday 18th January, 2025 to Saturday 17th May, 2025

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1.0. Registration and Admission

1.1. FORGERY

of impersonation, Cases falsification of information/ documents, fraudulent access giving false/incomplete or information. whenever discovered, either at registration or afterwards, will lead to automatic cancellation of dismissal admission. from University, revocation of awards where applicable and prosecution in the Courts of Law

1.2. THE NAMES TO USE FOR REGISTRATION

The NAMES to when use registering are which those appear on your Admission Letter of offer and those must be the same names which appear on your O-level, A-level Results Slip/ Certificates and on Diploma, Degree and Certificates. ALL NAMES MUST BE WRITTEN IN FULL INCLUDING ABBREVIATED INITIALS ONES. ΔRE NOT ACCEPTED.

Some students, on admission to the University have requested to change their names from those used at A-level and O-level. Such students give many reasons for wishing to change their names. Students are informed that they must follow the right procedures to change names.

1.3. ACCEPTING OR DECLINING A PLACE OF OFFER

Any First-Year student who will not have registered within the first two (2) weeks of beginning of the academic year shall be deemed to have declined the offer of a place at the University. His/ her place shall accordingly be offered to another student at the time of change of programme / subject exercise.

Any students in First Year of Studies, who, for some reason is unable to register or take up his/ her place in the university by the end of the registration period, is advised to re-apply for admission the following year by following the same application procedures. Please note that you need to reapply for admission and compete afresh with the applicants for that academic year. Registration is due after enrolment on ACMIS system.

1.4. WITHDRAWAL

A registered student who intends to withdraw from university, must apply and be given permission by the Dean/Principal of College/ School he/she belongs to. A registered student will be allowed only to maximum of two withdrawals in an academic programme and each withdrawal shall be a maximum of one academic year.

1.5. NON-REGISTRATION ON MORE THAN ONE PROGRAMME

Students should note that the university Policy on Registration

does not allow one to register in more than one programme at the same time. Students who register for programmes under Private Sponsorship will not be admitted under Government sponsorship in subsequent years.

1.6. DOUBLE STATE SPONSORSHIP

state sponsorship Double in Public University is illegal. Any student who in one way or the other obtains more than one admission under Government sponsorship in public universities immediately must report to Academic Registrar the for corrective measures. Failure to do so may lead to dismissal from the University and refund of the funds spent on the student while studying at the university under Government sponsorship.

2.0. Programme and Subject Changes

2.1. CHANGE OF PROGRAMME

Since selection for specific Programmes was made according to each candidate's performance and order of Programme choices, taking into account the available subject combinations and time-table limitations, there is normally little need to change the programme or subjects.

However, some places become vacant when some of the students admitted do not take up offers. Such places are filled through change of programme/ subjects.

Students who wish to change programmes first of all register according to the time table for the programmes and subjects (where applicable) to which originally have been admitted. Each student who may wish to change his/her programme/ subject is required to pay an application fee of 6,000 shillings plus the bank charges.

The change of programme will be done Online Monday 5th August, 2024 to Friday 9th August,2024.

> **N.B:** It is advisable that only those students who meet the admission requirements and cutoff points for the desired programmes may apply.

2.2. CHANGE OF SUBJECTS

Students in the college of Humanities and Social Sciences, Natural Sciences or the College of Education and External studies may wish to change their subjects. Change of Subject will be done Online on payment of Ugx 6,000 Shs.

Students should be aware that changing one subject may result in change of college. Before students apply to change their programmes, colleges and subjects, they are encouraged to seek advice on the cut-off point(s) for Programmes, requirements for specific subjects and possible subject combinations.

Students are notified and warned about the Senate ruling that any transferring to another Subject or college without proper authority will be liable to discontinuation from the University.

A student who has been permitted to change his/her programme or subject(s) is issued with a letter that student should complete the ACCEPTANCE part and return a copy of each to Undergraduate Admissions and Records Office, the former and the new College/ School.

2.3. REPEATING OF A'LEVEL EXAMINATIONS

candidate who accepts Δ а place at the University and registers for a programme of study, will not be eligible for admission to any programme at university on the basis of results obtained after re-sitting A-level examinations. Therefore, the use of results obtained from re-sitting A-level examinations while already registered on a University Programme will result automatic cancellation in of admission.

3.0. Student Identification and Fees

3.1. STUDENT IDENTITY CARD (ID)

It is important that each student carries his/her previous School Identity Card which he/she may be requested to produce at any time by the University Officials. It will be specifically required at the Registration Time.

As a registered student, you will be issued with a single University ID Card with an expiry date covering the full period of your programme. Immediately after registration, each student will be issued with a University Student Identity Card according to the timetable provided by the Identity Card Office, Senate Building.

The identity Card will give you access to all library facilities and also evidence of Student Guild Membership. You will need to show this Card if you require a service from the University. You will collect the Card at registration and should keep it with you at all times when in University. This is the only ID that the University will accept. Please ensure that you keep your card safe. If you lose it, please report to the Police immediately, then to the Academic Registrar.

If the Card has been lost or stolen and you have a police letter, it will be replaced with a charge of Ug.shs.45,000 for Ugandan and International students. Replacement is done ONLY by the Academic Registrar.

3.2. PAYMENT OF FEES

- a. Tuition and other University fees are due on the first day of the academic year.
- b. All students must register within two (2) weeks of each semester.
- c. A first year who fails to register at the end of the second week of the beginning of a semester shall forfeit his/her place in the university.
- d. Only registered students will be allowed to use University facilities, to attend lectures, do course work and sit for final examinations.

- (i) The circular on fees payment will be issued by the Bursar in the due course. The following fees should be paid by privately-sponsored students:
 - a. Tuition fees per Semester (as indicated for the programme one is admitted to) in the Fees Structure for 2023/2024 Academic Year.
 - b. Functional fees as indicated on the fees schedule for 2024/2025 Academic Year per annum.
 - c. National Council for Higher Education fees - 20,000 per annum.
 - d. UNSA Fees 2,000 per annum

The functional fees comprise of Development fee, Technology fee, Examination Fee, Registration Fee, Library Fee, Undergraduate Gown Fee, University Rules Booklet Fee, Identity Card Fee, Internship Fee, Endowment Fee, Guild Fee, Guild Fee, Sports Contribution, Senior Common Room Fee and Fee for Rules and Caution.

(ii) Each Government sponsored student must pay fees for the following items;

	UGX
University Rules Booklet	2,645
Undergraduate Gown	21,160
Identity Card	45,000
Guild Subscription fee	13,225 per year
Endowment fee	13,225 per year
Caution Money	2,645
Senior Common Room Fee	6,613
Sports Contribution fee	19,838 per year
Medical Fee	57,500 per year
National Council for Higher Education fees	20,000 per annum
UNSA fees	2,000 per annum

There will be no special school/ College allowances given to government sponsored students offering programmes of Makerere University.

- (iii) Students in the Affiliated Institutions such as Makerere University Business School, Nsamizi Training Institute of Social Development, Health Tutors College Mulago plus all other Affiliated Institutions should pay fees indicated on their admission.
- (iv) Payments can also be made through the Bank upon a successful generation of PRN (Payment Reference Number).
- (v) International students should pay fees in Uganda Shillings.
 A copy of the detailed fees schedule is attached.
- (vi) Sponsors/ Parents/ Guardians are advised to avoid giving lots of money to students but to pay fees directly to the banks indicated.
- (vii) Enquiries on payment of fees should be done from the Office of the University Bursar or from the respective College/ School Accountants.

3.2.2. FEES POLICY

- 1. Specific Requirements
 - a) New Students
 - Every student admitted to a programme of study of Makerere University will be issued a provisional admission letter with an invoice for payment of the requisite fees.
 - ii. All functional fees and 60% of tuition fees for new joining students must be paid before the admission letter is issued.

b) Continuing Students

Every continuing student is expected to pay fees on the first day of semester. However, in the event that a student is unable to pay full fees on the first day of the semester, the following conditions shall apply.

- i. Every continuing student who has not paid full fees on the first day of semester shall pay deposit as a commitment as may be fixed by the University Council within the first three weeks of a semester.
- ii. The commitment deposit shall form part of fees due for the semester.

- iii. A student who fails to pay the commitment deposit within three weeks of a semester shall be required to pay a surcharge as may be fixed by Council from time to time and the minimum deposit by the sixth week of a semester.
- iv. Every continuing student shall be required to register within three weeks of the semester upon which the student shall be billed for that semester.
- v. A student who fails to register by the end of the third week of the semester for genuine reasons must register by the tenth week of the semester upon payment of a Late Registration Fee as maybe determined by the University Council from time to time.
- vi. A student who is not registered by the end of the third week of a semester shall be charged late registration fee as maybe fixed by Council from time to time.
- vii. A student who does not register by the 12th week

of a semester shall be deregistered automatically and shall henceforth cease being a student of Makerere University.

- viii. A student who fails to pay 100% fees on the first day of a semester shall pay 100% fees within the first 12 weeks of the semester.
- ix. A student who fails to pay 100% fees within the first 12 weeks of the semester maybe permitted to complete payment of the fees by the 15th week of a semester with a surcharge of 5% on the outstanding balance of fees due.
- A student who fails to pay full fees by the 15th week shall be de-registered.

3.2.3. INCENTIVES FOR EARLY PAYMENT OF FEES

Incentives as may be determined by the Council from time to time may be given to students who complete payment of fees 100% by the sixth week of the semester.

3.2.4. SPECIAL PAYMENT PLANS

i. Monthly Fees Payment Plan:

Students who have difficulty paying their tuition fees due to financial hardship may apply to pay their tuition fee under a monthly payment plan. Students who wish to use this arrangement must apply in writing, and provide documentation as evidence of their financial hardship. The following conditions may apply:

- a. Applications are reviewed on an individual basis and arranged on a per-semester basis only.
- b.Payment plans can not be applied retrospectively and are not available to new students. Please note: administrative fee as an may be fixed by Council will charged be for the establishment of а fees payment plan.
- c.Students who wish to apply for a monthly payment plan

arrangement must submit a written request/ application no later than the fee payment due date for the semester in which they are requesting a payment plan.

- d.Students permitted to pay by a monthly payment plan will be required to pay a deposit on the fees as may be determined by the council before the payment plan is approved and the deposit will be included in the student's schedule of payment.
- e. The remaining balance will be paid under a monthly payment plan.
- f. All fees must be finalized in accordance with the agreed terms and conditions of the individual payment plan and in any case not later than 12th week of the semester.
- g. Payment plans will be limited to the semester in which the request in which the request is made and no further extensions will be granted.

- h. There is no interest charge or finance charge (zero percent annual percentage rate) imposed for use of the Monthly Payment Plan.
- Continued participation in the Monthly Payment Plan is contingent upon a satisfactory payment history.
- j. Makerere University reserves the right to deny continued participation to anyone who has previously not complied with the terms of the monthly payment plan billing schedule.

The Monthly Payment Plan is available to all undergraduates and post graduates. Students desiring to use the Monthly Payment Plan are encouraged to sign up as soon as possible to realize the maximum number of months over which to pay the due balance due. Application forms for this plan may be obtained from the College accountant.

ii. Prepaid Tuition Plan

The University's Prepaid Tuition Plan allows new students to prepay all semesters in their study plan thereby locking in the rate of tuition in effect at the time of the plan's initiation. Payment must be received before the first semester of the student's study programme. For a copy of the Prepaid Tuition Plan agreement that governs this plan, please contact the Bursar's Office.

iii. Financial Support and Advice

Students who are experiencing unforeseen financial difficulties in paying their tuition fees should seek help at the earliest opportunity. The University will assist by providing information about possible scholarships where possible. It must be noted, however, the payment of fees remains the responsibility of the student.

3.2.5. MANAGEMENT OF FIELD ATTACHMENT FOR STUDENTS

Internship fee of Ugx. 132,250 shall only be paid in 1st and 2nd semesters of first year to cater for administration and supervision.



All students are therefore requested to manage their internship costs as they go for field attachment at the end of their second year of study.

The university will no longer receive internship fees and reimburse students as has been the case.

3.2.6. REFUND OF TUITION FEES

A registered student who has been permitted to withdraw from studies shall be refunded the Tuition fees for the Semester paid according to the university fees policy.

The University policy regarding refund of tuition fees to students who have chosen to withdraw from the programs is as follows:

Time at which student withdraws percentage of tuition fees refunded in a semester:

- a. Before the end of the First week of a semester_____**100%**
- a. By the end of the second week of a semester_____80%
- a. By the end of third week of a semester _____60%
- a. By the end of the fourth week of a semester_____40%
- a. By the end of the fifth week of a semester_____20%
- a. After the fifth week of a semester_____**0%**

Fees for accommodation, and functional fees i.e. application, registration, examinations, technology, identity card, library and administration are not refundable.

4.0. Lectures

Time-Tables for lectures are published on the notice boards of your respective Colleges/Schools. Lectures will begin on Monday 12th August, 2024 at places indicated in your timetables. You should therefore copy the timetable and report to places indicated accordingly.

The future belongs to those who believe in the beauty of their dreams.

Eleanor Roosevelt

5.0. Accommodation

5.1. UNIVERSITY'S HALLS / HOSTELS OF RESIDENCE

There are nine Halls of Residence undergraduate available to students on the Main Campus. are for Six of these male students (Livingstone, Mitchell, Nsibirwa. Nkurumah. and University Hall); while three are for female students (Africa, Mary Stuart). Complex, and Fach admitted student to the University is attached to a Hall of Residence as part of the identity of that student; and NEVER AUTOMATICALLY for accommodation purposes.

The residence halls of accommodate a total of 4,400 students (10% of undergraduate student population) offering all types of programmes from all years of programmes from all years of study in line with current University policies and practices. For 2024/2025 Academic Year, about 900 of total will be first year students, both government (from selected degree programmes and for students with disabilities); and for private-sponsored students

who will have applied and obtained authorization to become residents from Dean of Students. Bed space in University's Halls of residence is limited so it is never automatic that Government Sponsored or indeed any student shall be resident, until this has been confirmed with both offices of the Dean of Students and the Warden.

Students admitted through the Diploma and Mature Age Entry schemes are not eligible accommodation for in the University's Halls of Residence. An exception to this provision is made for 5th year medical students who wish to reside in Galloway Hostel. Similarly, Students admitted to the External or Distance Degree programmes are also not eligible for full time accommodation in the university's Halls of Residence, except during face-to-face sessions.

Galloway Hostel at Mulago accommodates continuing undergraduate students from the College of Health Sciences; while Kabanyolo Hostel accommodates continuing students from College of Agricultural and Environmental Sciences.

Non-resident Government sponsored students will be paid Living-Out Allowance (LOA) while Non- resident private students should be catered for by their sponsors.

Student's stay and usage of facilities in halls of Residence is guided and regulated by the University Rules and Regulations, which all students should study and get acquainted with.

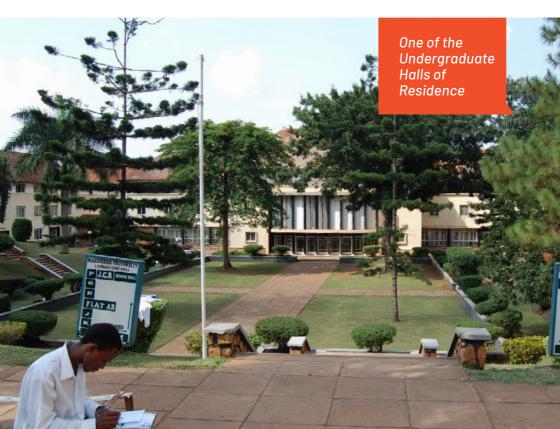
A mattress and a pillow, one blanket, two pairs of bed sheets and a bed cover, a mosquito net, cutlery; (spoon, fork, plate), a basin, jerrycans, and any other basic items for personal use are some of the essentials resident students should carry with them.

However, electric gadgets such as cookers, fridges, and music systems are not allowed in the Halls of Residence.

5.2. ALTERNATIVE ACCOMMODATION: HOSTELS AND RENTALS

Over 90% of undergraduate students reside off campus in privately owned and operated hostels and rental units. These are known as Non-Resident Students. Non-Resident students from Kampala, Entebbe, Mukono, Wakiso, and other similar surrounding areas may opt to commute from home.

All Non-Resident students are required to register with the Warden's Office in their respective Halls of Attachment as indicated on their admission letters.



5.3. CATERING SERVICES

The university's catering services are available through six Food Courts operating in the Kitchen and Dinning Hall of: Africa Hall, Nkrumah / Nsibirwa Halls, University Hall, Mary Stuart Hall, Galloway House and Kabanyolo Hostel. The Service Providers operating in these Food Courts serve meals to students and other members of the University community on either cash basis or as agreed between the Service Provider and the clientele. All students may access meals at the food Courts, irrespective of admission category.

Sponsored Government paid students are living-out allowance directly on their personal bank accounts. In order to facilitate fast processing of students should allowances, register with their Hall of Attachment as soon a they arrive Campus. All Government at sponsored students are advised to bring with them some money to help them access meals as the University processes allowances.

All resident students are advised to pay for meals at the Food Courts nearest to their Hall of Residence, because the University Students Regulations prohibit cooking in Halls of Residence.



FRESHERS' JOINING INSTRUCTION ACADEMIC YEAR 2024/2025





6.0. Makerere University Organisation

6.1. MAJOR ORGANS

The University Council is the supreme governing body of the University. The Senate is the chief academic organ of the University.

6.2. UNIVERSITY KEY OFFICERS

THE UNIVERSITY CHANCELLOR

Is the titular head of the University and presides over all ceremonial assemblies of the University and, in the name of the University, confers degrees and other academic titles and distinctions of the University.



CHAIRPERSON UNIVERSITY COUNCIL

Presides over the University Council which is the Supreme Governing Organ of the University



THE VICE-CHANCELLOR

Is responsible for the academic, administrative and financial affairs of the University



THE AG. FIRST DEPUTY VICE-CHANCELLOR (Academic Affairs)

Assists the Vice-Chancellor in the performance of his/her functions and is responsible for the academic affairs of the University



THE SECOND DEPUTY VICE-CHANCELLOR (Administration and Finance)

Assists the Vice-Chancellor in the performance of his/her functions and oversees the finances and administration of the University. He/ she is responsible for the planning and development of the university



The University Secretary

Is responsible for the general administration of the University including the custody of the seal and administration of its assets. The University Secretary is the Secretary to the University Council and the Accounting Officer of the University



The Academic Registrar, Office No. 602, Senate Building

Assists the First Deputy Vice-Chancellor in the Administration and organization of all the academic matters including admission, undergraduate studies, postgraduate studies, examinations, research and publication. He/She is the Secretary to Senate and its Committees. He is also Secretary to the Convocation.

The Academic Registrar's Department is housed on Senate Building and has five Divisions;



The Undergraduate Admissions and Records Division, Level3. Office No. 304, Senate Building

This Division is responsible for among others;

- Processing of undergraduate admissions and provision of information to the general public on programmes available at the University
- Liaising with Schools and other relevant institutions on admission matters
- Liaising with Colleges/Schools on matters related to admission and registration
- Coordinating registration for both first year and continuing undergraduate students on the University programmes, including those at affiliated Institutions
- Generation and keeping records of current and former students of the University
- Producing the annual nominal roll containing information on all Undergraduate registered students.



2) Senate Division, Level 6, Office 611, Senate Building

The Division handles all Senate Matters, Including;

- Liaison with Colleges/Schools on new programmes and, formulation and review of regulations
- Organizing for approval of University Examination results
- Communicating the decisions of the Senate to students and staff, among others
- Examinations & Transcripts Division, Level 5. Office 512/513, Senate Building

This Division handles all examination matters including the following;

- Organizing and co-ordinating all University Entry Examinations conducted at the University
- Co-ordinating the conduct of End-of-Semester Examinations
- Preparing and issuing Academic Transcripts
- Handling Examination Irregularity/ Malpractice issues
- Handling Appeal Cases on Examination Matters



4) ICT Division Level 2. Office 215, Senate Building

The Division handles all ICT related matters in the Department of the Academic Registrar including provision of ICT support to all the divisions



5) Ceremonies & Certificates Division, Level 5, Office 502, Senate Building

The principal functions of the Division include;

- Planning, Organizing and Coordination of matters concerning the graduation and other ceremonies (Exhibitions) in the University
- Preparing and issuing of all University Certificates
- Preparing and issuing letters in liu of Grade ii and Grade iii Teachers certificates.

6) College Registrars

In each of the Colleges, there are Registrars, who are representatives of the Academic Registrars. These guide students and staff in particular Academic Units, on academic rules, regulations and policies, and policies and also maintain updated records on all the students registered in the Academic Units.

6.3. OTHER UNIVERSITY OFFICIALS



Dr. Winfred N. Kabumbuli, DEAN OF STUDENTS

The Dean of Students is responsible for the welfare and discipline of the students. The Dean coordinates the activities of all Halls of Residence. The Warden in each Hall of Residence reports to the Dean of students. Other sections under the Dean of Students' Office include Sports & Recreation, Chapels and Mosque, The Students' Guild, The Council of Graduate Students.



Mr. Everest Bainomugisha, UNIVERSITY BURSAR

The University Bursar is responsible for the financial administration of the University and maintains the accounts in a form determined by the University Council. The Bursar is also responsible to the Vice-Chancellor through the University Secretary, who is the Accounting Officer.



Dr. Ruth Nalumaga (PhD), UNIVERSITY LIBRARIAN

The University Librarian is responsible for the development, control, management and co-ordination of all library and information services of the University.



Mr. Kabuye Matia Kagimu, Ag. MANAGER PLANNING AND DEVELOPMENT DEPARTMENT

The Mandate of the Department is to provide technical support to the planning, monitoring and evaluation of Strategic Institutional Development processes of the University

FRESHERS' JOINING INSTRUCTION ACADEMIC YEAR 2024/2025

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7.0. Campus Life And Student Services

7.1. SPORTS AND RECREATION

Besides academics, all students are expected to take part in other activities such as sports, membership to Clubs or Professional societies. This creates an all-round student. Students are free to belong to any of these societies as long as they are registered with the University.

The Department of Sports and Recreation offers welfare skills and sports services students to the through a comprehensive, dvnamic exciting Inter-Hall Sports and Championships in various Men and Women Sports disciplines namely:

Track and Field Athletics, Mini-Marathon, Squash, Badminton, Basketball, Darts, Table Tennis, Chess Scrabble, Tennis, Crosscountry, Cycling, Volleyball, Football, Ring Tennis, Walking, Hockey, Woodball Rugby, Netball, Hand Ball and Swimming.

These competitions take place generally throughout the academic year. There are also Closed and Open Championships organized by various clubs and ultimately University sports teams are raised out of these competitions for National and International Competitions.

For example;

- East African University Games
- East, Central and Southern Africa University Games
- All Africa University Games and
- World University Games
- Recreational Activities are also provided at a non-competitive at a noncompetitive level.

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7.2. MAKERERE UNIVERSITY HOSPITAL

Located just outside the main gate to the Makerere Hill Road and down off Muammar Gaddafi Road.

7.2.1. SERVICES OFFERED

Vaccinations/ immunizations, Sexual and Reproductive health services, HIV & AIDS counselling and testing, Health education, Dental services, Laboratory examinations, Radiological examinations, Minor surgery, Eye care services, A 24-hour ambulance service.

7.2.2. MEDICAL EXAMINATIONS

This is very important for the students because if a student happens to fall sick during his/ her stay at the University, only medical reports from Makerere University Hospital will be accepted as authentic.

Students who fall ill during the academic year and have cause to believe that their illness is

of such gravity that it might affect their performance in the subsequent examinations must at that material time of their illness furnish the relevant Principals/ Deans and the Academic Registrar's offices with written reports of their illness from the Makerere University Hospital.

Medical reports which are after secured failure in examinations and without previous record of the illness referred to in the relevant College/School office and academic registrar's office shall not be accepted as valid ground for review of the failure in examination of the student concerned.

All freshers are required to report to the Makerere University hospital for vaccinations and medical examinations on the days that will be arranged by the Director. A passport sized photograph will be required for this purpose.

FRESHERS' JOINING INSTRUCTION

ACADEMIC YEAR 2024/2025





7.3. MAKERERE UNIVERSITY LIBRARY

Makerere University Library Service comprises the Main Library and thirteen branch libraries; nine located at Makerere University main and two off campus (namely; Albert Cook Medical Library at College of Health Sciences in Mulago and MUARIK Library at the Agricultural Institute in Kabanyolo).

7.3.1. LIBRARY USER EDUCATION PROGRAMME

the beginning of each Δt academic year, the University library conducts a user education session per programme of study aimed at introducing all new students to the Library services to the Library services appropriate to their study needs. The programme is designed to ensure that all effective support and guidance in identifying and using appropriate information resources in support of their study and research. All firstyear students are expected to

register with the Library after attending the user education training session. Registration at the Library enables students to access library facilities and services.

7.3.2. ICT FACILITIES

The Main library has four computer laboratories; one for undergraduate and the other for graduate students. The third computer Laboratory is for Library users with disabilities and the fourth is a Research Commons for research. In addition, there is a wireless connection in the library, allowing users to access internet on their personal laptops.

7.4. DIRECTORATE FOR ICT SUPPORT (DICTS)

The Directorate for ICT Support is a central service unit that provides expert service and guidance on ICT to all academic and administrative units of the university. Services offered by DICTS students include:

FRESHERS' JOINING INSTRUCTION ACADEMIC YEAR 2024/2025



7.4.1. EMAIL SERVICES

DICTS provides and supports email services to the university community. Once you have completed the enrollment formalities, you will be able to obtain your university email address with the following format:

firstname.lastname@college. mak.ac.ug.

Email addresses can be activated at the following link:

https://emailactivate.mak.ac.ug/

Please ensure that you read the User Access Policy available at: <u>http://policies.mak.ac.ug/</u> <u>download/AUP.pdf</u>

7.4.2. INTERNET SERVICES

Wireless Hotspots – Using a laptop, PC and hand-held devices such as a mobile phone with an internet wireless card or Wi-Fi functionalities, students can access the internet via the wireless hotspots.

Students can get access to the internet from internet kiosks located across the campus.

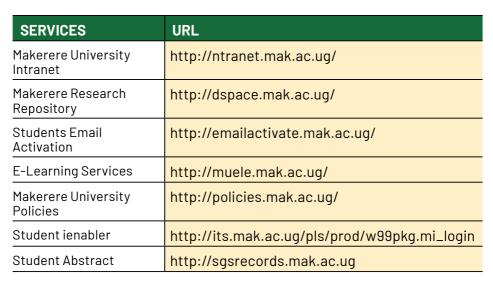
Student Websites – Students can create their personal website where they can upload their CVs, images, files and many more via <u>http://students.mak.ac.ug</u>.

End User Support – In liaison with the College Network Administrators, DICTS offers support relating to network service queries/ problems. Students are advised to contact:

College Network Administrators in relation to email and network service queries.

DICTS helpdesk Contact:

Email: <u>helpme@dicts.mak.ac.ug</u> Landline: 0414-531343



7.5. COUNSELLING AND GUIDANCE

Counselling and Guidance Centre services are available at the Centre to help students deal with and solve their problems of living that would otherwise affect their academic achievement and their wholesome being in general.

7.5.1. AREAS OF COUNSELLING

Academic – like failure to understand or conceptualize what is taught, failure to make required grades etc.

Psychological Problems – like sexual dysfunctions, family problems, self-esteem, poor selfconcept, bereavement etc.

7.5.2. LOVE RELATIONSHIPS

- Being dumped by a lover
- Failure to relate with lover/ others
- Failure to quit an oppressive relationship
- Sexual orientation
- Psychiatric problems like depression, anxiety, drug addicts, acculturation, sexual harassment, HIV/AIDS counselling.

More information about counselling and guidance should be found here; http://mak.ac.ug/services/ counselling-guidance-centre

7.6. PLACES OF WORSHIP

The University encourages participation in religious activities and has various chapels and a mosque. Protestant believers attend St. Francis Chapel, Catholics go to St. Augustine Chapel, Seventh Day Adventists go to Education Lecture Room while Moslems go to the Mosque.

There are so many other places of worship on the University environs.



8.0. Student Conduct and Support

8.1. STUDENTS' DISCIPLINE

There are University Regulations and Rules which all students must abide by. The University Regulations cover programmes and examinations, library, registration among others, and there are University rules on students' conduct obtained from the Dean of Students' Office in the Senate Building.

The University Affairs and Disciplinary Committee deals with disciplinary matters of students. It is advisable that students should act in a manner which should not make them appear before the University Disciplinary Committee. The University is nontolerant to acts of hooliganism. Students should ensure that they read all the University Regulations and Rules, and abide by them.

8.2. SECURITY TIPS

Report criminal cases to police, cope with the police officers in case of any information required of you. Be suspicious about around you includina people fellow students. Ladies are warned of nail cutters/painters. There are many people claiming to be campusers when they are conmen.

Avoid fortune tellers in get rich quick superstition of solving academic cleansing issues like admissions, registration, examination and graduation. There are conmen exploiting your ignorance to get money.

Avoid keeping lump-sum money in your bags, in your residences including portable valuables like laptops where you are not sure of the security. Avoid strangers in your residences, they could survey and steal your valuables yet harboring criminals is unlawful.

For those who go for late shows, avoid moving alone in dark places, using boda-bodas and taxis with 2-3 people.

Mind where you leave your motor vehicle with valuables especially laptops.

Desist from unlawful activities like participating in and mobilizing strikes, demonstrations, riots because you could easily end in police cells, prisons or be dismissed.

Avoid any criminal acts for the sake of being a good citizen and your valuable education.

Otherwise, be police first before a policeman comes in to help you. United we stand, the greater and safe Makerere University is.

8.3. GENDER MAINSTREAMING DIRECTORATE (GMD)

spearheads The GMD the implementation of the genderresponsive policies in Makerere and Universitv coordinates activities aimed at mainstreaming gender in University functions of teaching and learning, research knowledge and innovations, transfer partnerships, networking and support services. GMD derives its mandate from the University Makerere Gender Equality Policy 2009 (amended in 2022) and the Policy and Sexual Regulation Against Harassment 2006 (Amended in 2018).

a) The Makerere University Gender Equality Policy of 2009 (amended in 2022)(available on www.policies.mak.ac.ug)

The policy envisions Makerere University to be an icon of gender equity and equality. It specifically focuses on a number of strategic areas such as engendering the curricula; provision of a gender friendly, inclusive and secure environment for students. staff and other stakeholders: promotion of gender balance in enrollment. student retention performance and across all disciplines; promotion of gender equity in staff recruitment, training, promotion and recognition; adoption of proactive measures to increase participation the of women in leadership and decisionbuilding making; а genderresponsive organizational culture; engendering research, innovations. networks and partnerships; promotion of the general staff and student welfare and reviewing all policies and systems to ensure that the concerns of men and women are addressed.

 b) The Policy and Regulations
 Against Sexual Harassment
 2006 (amended 2018) (available on policies.mak.ac.ug) The GMD is also responsible for coordinating the implementation of the Policy and Regulations against sexual harassment which is intended to address acts and practices related to sexual harassment at all levels within the structures of Makerere University.

The objectives of this policy are three-fold:

- To sensitize the University community about the evils of sexual harassment, thereby engendering a sense of social responsibility and zero tolerance for such behavior.
- To establish an institutional framework that encourages victims of Sexual Harassment to seek redress.
- To take action in eliminating sexual harassment at Makerere University and impose such sanctions and corrective action as may be deemed necessary.

The policy defines sexual harassment as:

Unwelcome sexual advances, requests for sexual favors or unwanted physical, verbal or nonverbal conduct of a sexual nature. Such conduct constitutes sexual harassment when;

- a) Submission to such conduct is made either explicitly or implicitly a term or condition of an individual's employment or academic achievement or advancement.
- b) Submission to or rejection

 of such conduct is used or
 threatened or insinuated to be
 used as the basis for decisions
 affecting the employment and/
 or the academic standing of an
 individual.
- c) Such conduct has purpose or effect of unreasonably interfering with an individual's work or academic performance or creating an intimidating, threatening hostile or offensive working or learning environment.

a. Examples of Sexual Harassment and Abuse include, but not limited to: Inappropriate physical contact of any body parts such as

patting, scratching, pinching, stroking or brushing up against the body;

- b. Unwanted and persistent explicit or implicit propositions to engage in sexual activity;
- c. Intentional disrobing or exposure of sexual body parts or underwear;
- d. Unwanted demands for sexual relations in exchange for employment or academic or other favours;
- e. Sexual stares such as leering and ogling with suggestive overtones;
- f. Lustful gestures, such as hand or sign language to denote sexual activity;
- g. Stalking through following or spying on a person.
- h. Sexual assault and rape.
- i. ICT or Cyber-based sexual harassment such as trolling through tweets, "sexting" and sharing unwanted photos on social media platforms.

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8.3.1. WHAT SHOULD I DO IF I FEEL I HAVE BEEN SEXUALLY HARASSED OR IF MY FRIEND HAS BEEN HARASSED?

Please let someone know right away. You have several options available if you are a member of the University and feel that you have been sexually harassed. You may contact the Gender Mainstreaming Directorate, Senate Building or your Principal/ Dean of College/School or the Office of the Dean of Students or any other officials of the university or person with leadership responsibility. You may also speak to your class representatives to advise you on the appropriate location of the responsible offices and how to report.

You can also discuss the situation and explore your options on a confidential basis by contacting a Confidential Counsellor. Whatever path you choose, it is vital that you let someone know so that measures can be taken to address the situation. Unfortunately, ignoring sexual harassment doesn't make it go away.

8.3.2. STUDENT ORIENTED ACTIVITIES COORDINATED BY THE GMD

The Directorate welcomes vou to the various student activities oriented such as the talent competitions (also known as the Two4One Talent for change Campaign against sexual harassment), the Gender Programme Mainstreaming Student Peer Trainers, and policy dialoques on various aender

equality topical issues organized throughout the semester. Please lookout for announcements on these activities on our website and social media platforms or you can visit our offices.

8.3.3. TUITION WAIVER SCHOLARSHIPS FOR FEMALE STUDENTS

The Gender Mainstreaming Directorate manages the Makerere University Council Tuition Waiver Scholarships for bright but disadvantaged female students. This scholarship programme covers tuition and functional fees for the entire period of study. The scholarship is only for first year students admitted to Makerere University. Please contact our scholarship office located in Senate Building, Level 4, Room 404 for more details.

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For more detailed information, please contact us on the following address;

Gender Mainstreaming Directorate, Senate Building, Level 4, Room 402

Email: director. gendermainstreaming@ mak.ac.ug

Tel: +256 755 797130 /702 831094/784 609661

8.4. STUDENTS WITH DISABILITIES

Alternative arrangements for students with disability. A wide range of support is available for students with disabilities.

Disabled students are encouraged to disclose any specific needs in relation to a health condition, disability that they may have. However, the responsibility lies with each student to decide what we should know about him/her.

Please bear in mind that without knowledge of your disability, it may be difficult or impossible to support your needs fully. Should a student inform us of a special need or disability, this information will not be passed on without his/ her consent.

All enquiries made to the Dean of Students, are dealt with sensitively and in confidence.

8.5. TIPS ON LEARNING METHODS

Lecturers use a wide variety of teaching methods in addition to the standard lecture and practical formats. E-learning, small group seminars, sometimes known as tutorials offer opportunity for discussion of issues raised in lectures and may or may not have a formal agenda notified in advance.

You will learn most from seminars if you have prepared for them by reading the relevant books or journal articles beforehand, but the informal exchange of ideas afforded by the small group learning environment is often useful and stimulating, even if preparation time is restricted.

True tutorials, a student and member of academic staff discussing a topic 'one-to-one' are most often relevant in third year project work, when close supervision of more advanced and creative work is called for.

8.5.1. NOTE TAKING

Taking lecture notes is one of the modes of learning in the majority of programmes. It is often tempting to adopt one of two extremes; neither is appropriate at University level. Some diligent students attempt to write a complete transcript of the lectures.

Not only is this very tiring and practically impossible unless one is a stenographer, it also prevents the writer from thinking about what is said.

8.5.2. SELF DIRECTED STUDY

In all your courses, periods not timetabled for lectures are for 'private study'. You may use the time to read further on the topics covered in lectures using the recommended textbooks.

You will often be given references to journal articles, and reading these will extend your understanding of the subject. As essays are set, you will certainly need to explore many



different information sources to produce an assignment which demonstrates that you have 'read around' the topic and are not just regurgitating lecture notes.

to find information Learning for yourself is one of the most important elements of University education and an invaluable transferable skill which will always be useful to you. The number of resources where vou can find information has expanded enormously in recent years with rapid explosion in electronic information

Traditional printed text books, reference books, theses and journals have been supplemented with electronic versions. Much information, reference such official publications and ลร statistics, are now often also available on the web.

Internet search engines (such as Google or Alta Vista) can be used to find information on just about anything, but must be treated with great caution, as the quality of the information on the web is very variable.

9.0. FAQs

What is a course?

A course is a unit of work in particular Field/Area of study normally extending through one semester the completion of which normally carries credit towards the fulfillment of the requirements of certain Degrees or Diplomas.

What is a contact hour?

A contact hour shall be equivalent to One (1) hour of lecture/ clinical or two (2) hours of tutorial/ Practical or four (4) hours of internship/ field work.

What is a credit or Credit Unit?

A Credit or Credit Unit is the measure used to reflect the relative weight of a given course towards the fulfillment of appropriate Degree, Diploma, Certificate or other programmes required.

One Credit Unit shall be One Contact Hour per Week per Semester or a series of Fifteen (15) Contact Hours.

How are Courses categorized?

Courses are categorized as Core, Elective, Pre-requisite or Audited.

What are Core Courses?

A Core course shall be a course which is essential to an Academic Programme gives the programme its unique features. Everyone offering that academic programme must pass that course.

What is an Elective Course?

An Elective Course is a course offered in order to broaden an Academic Programme or to allow for specialization. It is chosen from a given group of Courses largely at the convenience of the student.

Another Elective Course may be substituted for a failed Elective Course.

What is an Audited Course?

An audited course shall be a course offered by a student for which s Credit/ Credit Unit shall not be awarded. Students are encouraged to register for Audited Courses as well.

What is a Prerequisite Course?

A prerequisite is a condition (either Course or Classification), which has to be satisfied prior to enrolling for the Course in question. A pre-requisite course, therefore, shall be a course offered in preparation for a higherlevel course in the same area of study.

When a student fails a Pre-requisite course, he/she shall not be allowed to take the higher-level course requiring pre-requisite.

How are courses assessed?

Each course is assessed in two parts as follows: -

The Coursework (Progressive/ Continuous Assessment), which shall contribute not less than 30% nor more than 40% of the Total Marks

The Coursework (Progressive/ Continuous Assessment) component shall consist of at least one (1) Homework/ Take-Home Assignment OR Two (2) Tests per course.

The University Examinations, which shall contribute a maximum of 70% of the Total marks.

When (and where) are the exams?

The last two weeks of the semester are dates for the End Semester examinations. A precise timetable, giving day and room for each exam, is published during the semester.

This timetable goes up on the examination Notice boards at your college/ school. You also need to copy from this timetable your personalized timetable, which gives you allocation of date, time and examination room.

While there is a lot reasonable care made to ensure that examination sessions don't clash, there might be coincidences where this happens due to limited time/ examinations rooms. When the first edition of the timetable is published, you might find clashes in your timetable where by you are supposed to appear in more than one examination at the same time or the list of examinations is wrong or missing, you should draw attention of the Examinations Coordinator in your College/ School about such a problem as soon as possible.

Identification during examination

Students must produce their student identification card and or examination permit. Where the identification provided is not clear, additional forms of identity verification may be requested.

A student wearing clothing that obscures their face may be asked to remove that clothing for identification purposes in private and before an examination supervisor of the same gender.

A student, who fails to comply with a request above, may be refused admission to the examination room.

But I have a holy day in the middle of the examination period!

Makerere University is a secular institution. It is the official policy of the University that all days in a week are considered working days. Staff and students are expected to conduct or attend lectures and examinations at scheduled times and days.

Requests to accommodate a student's religious creed by scheduling tests or examinations at alternative times shall not be entertained.

Students who miss examinations or tests based on religious creed, should inform their respective Deans/ Directors as soon as the timetable is published preferably two weeks before examinations so as to avoid being categorized as being absent without justifiable cause and a course grade of ABS shall be assigned to that Course(s).

You are, therefore, urged to respond to the academic work in the faculty/ school/institute even if it takes place on the respective days of worship.

Display and Publishing of Results

Normally six weeks after the end of semester final examination session, examination results are published. The results for each semester are published on the Notice Board and also can be obtained in the university web-page using your passwords. If you still do not know your results a week after they are published, you can contact the College/ School Office to get them.

Retaking a Course or Courses

A student shall retake a Course or Course units when next offered again in order to obtain at least the Pass Mark (50%) if he/she had failed during the first Assessment in the Course or Courses.

A student who has failed to obtain at least the (50%) during the second Assessment in the same course he/she has retaken shall receive a warning.

A student who misses to sit examinations for justified reasons and he/ she is permitted to do the missed examination, the grades obtained from a deferred examination shall not be categorized as a retake because the assessment is for the first time.

While retaking a course or Courses, student shall: -

Attend all the prescribed lectures/ tutorials/ clinicals / practical/ field work in the Course or Courses.

Satisfy all the requirements for the Coursework Component in the Course or Courses; and sit for the University Examinations in the Course or Courses.

A student shall not be allowed to accumulate more than five retake Courses at a time. Students are required to register for retakes courses first before registering for new courses offered in that semester and retake courses should fit into the approved normal load to avoid time table clashes.

A final year student whose final Examination Results already been classified by the relevant College/ School Board and has qualified for the Award of Degree/ Diploma/ Certificate, shall not be permitted to retake any course or courses.

When a student has retaken a course the better of the two grades, he/ she has obtained in that course shall be used in the computation of his/ her Cumulative Grade Average (CGPA).

Whenever a course or courses has/ have been retaken, the Academic transcript shall indicate so accordingly.

Students who have a course to retake and the course falls beyond the set normal semester load for their Academic Programmes shall pay tuition

fees for any Course/ Courses to be retaken. Besides, such students also pay the re-examination fees per course retaken as well as the Registration Fees.

What is Normal Progress?

Normal Progress shall occur when a student has passed the Assessments in ALL the Courses, he/she had registered for in a particular semester and not when he/she has passed the Assessments in the Core Courses only.

What is Probationary Progress?

A student who has obtained the cumulative Grade Point Average (CGPA) of less than 2.0 shall be allowed to progress to the next semester/ academic year but shall still retake the Course(s) he/she had failed the Assessments in later on and obtain at least the Pass Mark (50%) in the Course(s).

Who is permitted to sit semester examinations?

Only registered students are permitted to sit University examinations.

A student who doesn't pay all required University fees will not be permitted to sit the University examinations.

The examination results of any student who has sat the examinations without being registered shall be nullified. Students are nullified. Students are strongly warned against this.

What is Certificate of Due Performance?

Any student whose attendance at prescribed lectures, classes, practical classes, seminars, tutorials or clinical instructions has been unsatisfactory or has failed to submit essays or exercises of to take tests class examinations set by his/her lecturers, may be denied the certificate of Due Performance and may be barred by Senate from sitting any University Examinations.

A student who fails to honor the dead-line set for handing in an assignment without justifiable causes shall receive a score of a zero or fail grade in that assignment.

It is, therefore, important that you attend all prescribed lectures, classes, and seminars and submit coursework assignments.

What if I am ill during the exam or revision period?

If you are ill or anything similar to catastrophic happens this can obviously make a big difference to your performance, whether or not you manage to attend all your exams. It is essential that you let us know as soon as possible.

Students who fall ill during the academic year and have cause to believe that their illness is of such gravity that it might affect their performance in the subsequent examinations, must at the material time of their illness furnish the relevant Principal/ Dean's and the Academic Registrar's Offices with written reports of their sickness from the University Hospital.

You should get a Doctor's Note, and contact us while you are still ill if possible, as we need to get some idea of how badly you are affected.

Medical reports which are secured after failure in exams and without previous record of the illness referred to the relevant college/ school office and Academic Registrar's Office shall not be accepted as valid ground for review of the examinations of the students concerned.

Absence from Examination

If the Board of a College/School is satisfied that a student has no justifiable reason for having been absent from a particular examination, such a student shall receive a Fail (F) Grade for the Courses he/she had not sat the examination in. The Courses in which the Fail (F) Grade was/ were awarded shall also count in the calculation of the CGPA.

If the board of a college/ school is satisfied that a student was absent from coursework assessment and or a final examination due to justifiable reasons such as sickness or loss of a parent/ guardian, then a Course Grade of ABS shall be assigned to that Course(s).

Deferred Examinations

It is essential that you let us know what happened if you miss an examination.

A student who provides credible reason for failure to complete coursework assessment or to attend an examination based on above may be permitted to sit the deferred examination or coursework assignment when the course is being offered again. A student who needs to defer an examination must submit application to his/her respective Principal/ Dean's Offices. The application and supporting documentation pertaining to the absence must be presented as soon as the student is able, having regard to the circumstances underlying the absence but not later than the beginning of the semester in which the examination is scheduled. Where the cause is incapacitating illness, a student must present a University Hospital Medical Statement Form. In other cases, including severe domestic affliction, adequate documentation must be provided to substantiate the reason for an absence.

In the case of an approved application for the deferred final examination, the Dean or Principal of the student's College/ School will inform the Head of Department responsible for the course of the approved deferred examination. The Department will then notify the lecturer concerned.

A deferred examination will not be approved if a student hasn't been in regular attendance in a course, where attendance means having completed less than half of the assigned work.

Deferred examination will be inclined in a student's maximum Semester load. A student with two or more deferred examinations outstanding from a previous semester maybe required to reduce the number of courses in which they are registered in order to accommodate deferred courses from previous semesters.

The grades obtained from a deferred examination shall not be categorized as retake because the assessment(s) is for the first time.

A student shall be required to pay appropriate fee for deferred examination and payment shall normally be made at the beginning of the semester.

When is a student Discontinued/ Dismissed?

When a student accumulates three consecutive probations based on CGPA of less than 2.00 for three (3) consecutive semesters, he/she shall be discontinued.

A student who has failed to obtain at least the Pass Mark (50%) during the third Assessment in the same course or courses he/she had retaken shall be discontinued from his/her studies at the university.

A student who has overstayed himself or herself in indiscriminate hooliganism.

Pass Mark and Earning of Credits in a Course.

Each student shall earn credits for all the courses specified in the Programme Load for graduation. A Credit shall be earned when a student has obtained at least the undergraduate programmes Pass mark (50%) in each course he/she had been assessed in.

In other-wards, no credit shall be earned in a course in which a student has failed the assessment. If you have achieved 50% in a course you will not be asked to retake that course.

Graduand

A student who has completed the requirements of a degree but has not yet graduated.

Graduation

A ceremony where graduands receive their degrees.

Graduate

A graduate person is one who has been awarded a university degree.

What do the marks mean?

The range of marks is probably a lot smaller than you are used to from school. The overall marks a candidate obtains in each Course he/she offered shall be graded out of a maximum of One Hundred (100) Marks and assigned appropriate Letter Grades and Grade Points.

MARKS	LETTER GRADE	GRADE POINT	INTERPRETATION
90-100	A+	5	Exceptional
80-89	А	5	Excellent
75-79	B+	4.5	Very Good
70-74	В	4	Good
65-69	C+	3.5	Fairy Good
60-64	С	3	Fair
55-59	D+	2.5	Pass

The following list is to give you an idea of what the marks mean.

50-54	D	2	Marginal Pass
45-49	E	1.5	Marginal Fail
40-44	E-	1	Clear Fail
Below 40	F	0	Bad Fail

Grade Point Average Terminology

Credit Unit- Hours assigned a course, this is the number listed in both the schedule of classes and the catalog and is usually 2 to 5 credits. Grade point - the numerical value assigned to a grade;

A+=5 points

A = 5 points

B+ = 4.5 points

B = 4 points

C+ = 3.5 points

C = 3 points

D+ = 2.5 points

D = 2.0 points

F = 0 points

Grade points - Number of credit units for a course times the grade value

Earned credits - Credit hours that you passed (with a grade of D or higher).

What can I do if I fail my semester examinations?

Don't despair – you can still recover the following year! Such a student shall be allowed to progress to the next semester/ academic year but shall still retake the courses failed when next offered.

Final Year Results

Officially, in the final year you get a classified degree. For purposes of the classification of Degrees, Diplomas and Certificates (where applicable) the Cumulative Grade Point Average (CPGA) for the various Classes shall be as indicated below:

	CLASS	CGPA
a.	First Class	4.40 - 5.00
b.	Second Class – Upper Division	3.60 - 4.39
c.	Second Class – Lower Division	2.80 - 3.59
d.	Pass	2.0 - 2.79



Lee Morris

I didn't fail, but can I re-sit anyway to improve my marks?

Yes! A student may retake a Course or Courses when next offered again in order to improve his/her Pass Grade(s) if the Pass Grades got at the first assessment in the Course or Courses were low. A student who fails to attain higher marks after retaking to improve, the examination results of the first sitting are recorded on the transcript and shall not be recorded as a Retake.

I don't believe my exam marks!

Every year we receive complaints from students who believe that their mark for one or more examination papers is too low. We perform, lots of checks and the chances of a mark being significantly in error are tiny. The most common reasons are because the question has not been answered in sufficient depth or some of the required points in the answer have been missed. Answers are sometimes self-contradictory or illegible or the main point of the question has been missed.

How do I appeal?

The decisions of the examiners regarding passes, fails and degree classification are taken with extreme care and attention, with one of the primary considerations being fairness to all students. Once these decisions are made, the opportunities to change them are limited; in particular, students do not have the right to have their papers remarked simply because the published mark doesn't match their expectation. Only if we are presented with *primafacie* evidence that a student has been unfairly treated will we even consider a change of decision.

Should you feel that the department has not treated you fairly, every student has the right to use the University's Examinations appeal procedure. Candidates shall make their requests in writing clearly specifying the grounds upon which the appeal is being made including, but not limited to the following:

- i. That there exists or existed circumstances affecting the student's performance of which the Examiners had not been made aware when their decision was take
- ii. That there were procedural irregularities in the examination process.
- iii. That there is evidence of prejudice or bias or inadequate assessment on the part of one or more of the examiners.

Note that disagreement with the academic judgment examiners is not a ground for appeal.

NB: The appeal must be made within a period of 30 days after the display of examination results.

Academic misconduct

Freshers are strongly warned against any form of Examination Malpractices/ irregularities. It shall be an offence for a student/ candidate to get involved in examination malpractices. Misconduct includes but not limited to the following actions:

Cheating is defined as any illegitimate behaviour designed to deceive those setting, administering and marking the assessment. Cheating in a university assessment is a very serious academic offence, which may

lead ultimately to expulsion from the university. **Cheating** can take one of a number of forms including;

- (i). Taking into exam venue, or possessing whilst in the room, any books, notes or other material which has/have not been authorized.
- (ii). Writing notes on yourself or having notes on your person.
- (iii). Having notes written in your identity documents or authorized examination materials e.g. logarithm table.
- (iv). Accessing information written or stored on electronic equipment.
- (v). Copying from another student in the examination.
- (vi). Aiding or attempting to aid another candidate, or obtaining or attempting to obtaining or attempting to obtain aid from another candidate.
- (vii). Passing yourself off as another.
- (viii).Such repeated behaviour as may in the view of the invigilator prejudice the performance of other candidates.
- (ix). The use of unauthorized books, notes, electronic aids or other materials in an examination.
- (x). Obtaining an examination paper ahead of its authorized release.

Collusion, i.e., the representation of another's work or ideas as one's own without appropriate acknowledgment or referencing, where the owner of the work knows of the situation and both work towards the deceit of a third party (while in plagiarism the owner of the work does not knowingly allow the use of his or her work).

Acting dishonestly in anyway including fabrication of data, whether before, during or after an examination or other assessment so as either obtain or offer to others an unfair advantage in that examination or assessment.

Plagiarism this is the act of representing another's work or ideas as one's own without appropriate acknowledgment or referencing.

There are three main types of plagiarism which could occur within all modes of assessment (including examinations).



- (i). Direct copying of text from a book, articles, fellow student's essay, handout, thesis, web pages or other source without proper acknowledgment.
- (ii). Claiming individual ideas derived from a book, article etc. as one's own, and incorporating them into one's work without acknowledging the source of these ideas.
- (iii). Overly depending on the work of one or more others without proper acknowledgment of the source, by constructing an essay, project etc. by extracting large sections of the text from another source, and merely linking these together with a few of one's own sentences. (Colleges/ schools may extend these definitions for specific subject areas and provide students with examples as appropriate).

The correct referencing system for making quotations explicit and acknowledging sources shall be available through personal tutors or supervisors, specific tutorial sessions.

Forget about the consequences of failure. Failure is only a temporary change in direction to set you straight for your next success.

Denis Waitley

I'M ADMITTED NOW WHAT?

ADMITTED STUDENT TASKLIST:

1. Registration

For a candidate to qualify to be a bona-fide student of the university, he/ she must be registered. Registration is a mandatory requirement of the university which must be done within the first three (3) weeks from the beginning of the semester by every student. Registration will commence on Monday 12thAugust 2024 starting at 9.00 a.m. each day.

Ensure that you complete all the required registration formalities within the prescribed time in order to avoid disappointments later.

2. Registration Centers

Registration centers of Government sponsored students and privately sponsored students shall be based at the respective colleges/ schools under the supervision of the respective Registrars who will produce and display detailed registration programmes.

3. Registration Requirements

- 1. For registration purposes, the originals of the following must be produced by each Fresher.
- 2. Admission letter, O' level certificate/ Pass Slip (UCE or equivalent).
- 3. A' level Certificate/ Pass Slip (UACE or equivalent).
- 4. Certificates / Transcripts of Degree/ Diploma/ Mature Age Entry Scheme Certificate (where applicable)
- 5. Birth Certificate
- 6. An Identity Card from the previous A' level School. The Diploma Holders must produce Identity Cards from their previous Colleges.
- Three photocopies of each of the "O" and "A" level Results Slips/ Certificates, and Transcripts? Certificates, and Transcripts/ Certificates from the awarding Institutes in case of Diploma holders.
- 8. Seven most recent passport size photographs. (Current likeness).
- Copies of the Pay-in/ Deposit Slip acknowledging payment of the Registration fees, Examination fees, Library fees, Development fees, Research fee, Identity Card, Technology fees, National council for Higher Education fees and Tuition fees.

10.0. Useful Contacts

 Prof. Barnabas Nawangwe Vice Chancellor vc@mak.ac.ug nawangwe@gmail.com

2. Prof.Buyinza Mukadasi

Ag. Deputy Vice-Chancellor (Academic Affairs) <u>dvcaa@mak.ac.ug</u> <u>buyinzamukadasi@gmail.com</u>

3. Prof. Henry Alinaitwe

Ag. Deputy Vice Chancellor Finance and Administration <u>dvcf&a@mak.ac.ug</u> <u>halinaitwe@gmail.com</u>

4. Mr. Yusuf Kiranda

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5. Prof.Buyinza Mukadasi

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6. Mr. Everest Beinomugisha

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10. Mr. Matia Kabuye

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11. Dr. Cyprian Masinde

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12. Eng. Okuk Owera G. Bright

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14. Ms.Sumaiyah Nannyondo Sebuta

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15. Mr. Patrick Akonyet

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16. Mr. Samuel Mugabi

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17. Ms.Ritah Namisango

Principal Public Relations Officer rnamisango@admin.mak.ac.ug ritah.namisango@mak.ac.ug

OFFICIALS IN ACADEMIC REGISTRAR

18. Mr. Charles Ssentongo

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20. Mr. Tom Lynd Otim

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21. Dr. Mike Barongo

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22. Mr. Ochwo Gerald

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COLLEGE REGISTRARS' CONTACTS

23. College of Business and Management Science (COBAMS) Ms. Caroline Jjingo – College Registrar

registrar@bams.mak.ac.ug

24. College of Humanities and Social Sciences (CHUSS)

Mr. Vincent Abigaba – College Registrar

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25. College of Agricultural and Environmental Sciences (CAES) Ms Jofrina Kyohairwe – College Registrar jofrina.kyohairwe@mak.ac.ug

26. College of Health Sciences (CHS)

Mr. Herbert Batamya – College Registrar herbert.bataamye@mak.ac.uq

27. College of Engineering Design, Art and Technology (CEDAT)

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Mr. Byarugaba Richard – College Registrar

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29. College of Education and External Studies (CEES) Mrs. Joan Kayaga – College Registrar

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30. College of Computing and Information Sciences (COCIS) Ms. Ruth Eyoku Iteu – College Registrar

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31. College of Natural Sciences (CONAS)

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32. School of Law (SOL)

Dr. Tingo Alfred – College Registrar

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33. Makerere University Business School (MUBS) Ms. Eldred Kyomuhangi registrar@mubs.mak.ac.ug

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11.0. Functional Fees

ITEM	PRIVATE/ EAST AFRICAN/ REFUGEE	INTERNATIONAL	GOVERNMENT
REGISTRATION	132,250	267,145	-
EXAMINATION	132,250	400,718	-
LIBRARY	26,450	53,429	-
DEVELOPMENT FEE	163,329	293,860	-
RESEARCH	26,450	53,429	-
TECHNOLOGY	66,125	133,573	-
INTERNSHIP	132,250	132,250	-
UNIVERSITY ID	45,000	45,000	45,000
RULES BOOKLET	2,645	2,645	2,645
CAUTION	2,645	2,645	2,645
ACADEMIC GOWN	21,160	21,160	21,160
GUILD	13,225	13,225	13,225
SCR	6,613	6,613	6,613
SPORTS CONTRIBUTION	19,838	19,838	19,838
ENDOWMENT FEE	13,225	13,225	13,225
MEDICAL FEE	57,500	57,500	57,500
TOTAL PRIVATE	860,954	1,516,253	181,851

OTHER FEES (PAYABLE TO THE UNIVERSITY)

ITEM	PRIVATE	INTERNA- TIONAL	GOVERN- MENT
APPLICATION FEE (PAYABLE AT THE TIME OF APPLICATION)	50,000	172,500	
LATE REGISTRATION (SURCHARGE) FEE	50,000	101,000	
ACCOMMODATION (i) FEE PER SEMESTER	300,000	600,000	
(ii) RECESS TERM	180,000	360,000	

LATE FEES PAYMENT (5% OF REMAINING BALANCE)

CERTIFICATION FEE	3,000	20,200	
RE-TAKE FEE (FOR CONTINUING STUDENTS)	20,000	40,400	
RE-MARK FEES (PER PAPER)	100,000	100,000	
GRADUATION FEE	40,000	101,000	
CONVOCATION FEE	10,000	20,200	
CERTIFICATE FEE	30,000	151,500	
VERIFICATION FEE	50,000	50,000	
TRANSCRIPT FEE	30,000	151,500	
GRADUATION GOWN	98,000	98,000	

RECESS TERM FEE (COMPUTED PRO-RATA TO FULL ORDINARY SEMESTER

AFFILIATED INSTITUTIONS FEES PER STUDENT PER YEAR	20,000	40,000	
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OTHER FEES	PRIVATE	INTERNATIONAL	GOVERNMENT
(i) PAYABLE TO NATIONAL COUNCIL FOR HIGHER EDUCATION.	20,000	20,000	
CONTRIBUTION TO NCHE FEES (PER YEAR)			
(ii) UNSA SUBSCRIPTION FEE (PER YEAR)	2,000	2,000	

(Payable to Stanbic Bank, City Branch, A/C No. 0140007248501)

ALLOWANCES (PAYABLE AS SPONSORS MAY DEEM NECESSARY)

PERSONAL ALLOWANCE PAYABLE TO THE STUDENT	1,212,000	1,212,000	
MEDICAL ALLOWANCE (PAYABLE TO THE STUDENT)	606,000	606,000	
BOOKS/STATIONERY ALLOWANCE (PAYABLE TO THE STUDENT)	1,010,000	1,010,000	



Find out more at: www.mak.ac.ug





MAKERERE UNIVERSITY

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