

LETTERS

Varsity needs new management system

The way forward for Makerere University starts with a strategic management approach that will provide overall direction to the university procedures and a huge payoff in the future.

Prof John Ddumba Sentamu should focus on building a strong management team which should be relied on by others to compensate for previous management weaknesses.

A smaller number of people with complementary skills who are committed to a common purpose, performance goals, and approach for which they hold themselves mutually accountable.

The new management should strive to exceed expectations by understanding the needs of the community it serves and by consistently delivering maximum value and service excellence.

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